



ILLINOIS

George H. Ryan, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Michael S. Schwartz, Director

MEMORANDUM

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager *F.C.*
Bureau of Communications and Computer Services

DATE: October 9, 2001

SUBJECT: Dialing changes in area code 847 -- assignment of new over-lapping 224 area code

Beginning January 5, 2002, a new NPA (Numbering Plan Area, i.e. area code) will be implemented in the Chicago vicinity. The new 224 area code will over-lap the existing 847 area code. As a result (effective January 5, 2002), all calls placed from either the 224 or 847 area code will require 11-digit dialing. We encourage all agency, board, and commission employees in these area codes to familiarize themselves with the new 11-digit dialing pattern by beginning its use now.

Action required:
(for agencies in the current 847 area code and newly assigned 224 area code)

Any equipment that stores and dials telephone numbers must be re-programmed for 11-digit dialing -- dial 1 + area code + 7-digit telephone number. Re-programming includes numbers dialed from telephones, computer modems, fax machines, PBX and Key systems, and their use of special features including memory dialing, speed calling, call forwarding, automatic dialing, and Call Detail Recording.

Vernon Burchett has been assigned as the CMS project manager and is available to answer any questions and to assist all agencies, boards, commissions and universities. You may contact Vernon at (217) 785-9033 or at vernon_burchett@cms.state.il.us.